

Cosmetic Description – Mobile Devices		
R2 Category	R2 Description	Tower Cell Category
C3	Used Fair <ul style="list-style-type: none"> - Cosmetic blemishes are consistent with wear, including multiple dents, discoloration, and light to heavy scratches - Damage to latches, hinges, keyboards, etc. 	C
C4	Used Good <ul style="list-style-type: none"> - Cosmetic blemishes include scratches and/or other surface imperfections from consistent use, but equipment is in good condition overall - No damage to latches or hinges, nor any missing parts, panels, bezels, or covers 	B
C5	Used Very Good <ul style="list-style-type: none"> - Cosmetic blemishes include minor scratches and/or other surface imperfections from consistent use, but equipment is in good condition - No missing parts 	A-
C6	Used Excellent <ul style="list-style-type: none"> - Overall excellent Cosmetic condition - May have light scratches or other minor blemishes from normal wear - Minor cosmetic blemishes have no impact on the system's overall functionality or performance - Fully cleaned - No missing parts 	A
C7	Certified Pre-Owned (Seller or Mfg. Refurbished) <ul style="list-style-type: none"> - Used equipment that has been fully restored to like-new condition with warranty - Fully cleaned and cosmetically repaired with no blemishes - No missing parts 	A
C8	Unused <ul style="list-style-type: none"> - New, out of box, unused equipment removed from original packaging with no signs of wear or alteration 	New
C9	New Open Box <ul style="list-style-type: none"> - New, unused equipment in original packaging where factory seals have been broken - No signs of wear or alteration 	New